

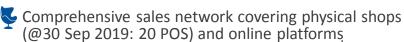
歐化國際有限公司 Ulferts International Limited

Company Profile

Three Main Business Lines

Retail













Retail of various luxury branded furniture, targeting high-end customers





www.ulferts.com.hk

Ulfer's ok ok

Retail of various branded furniture, targeting mid to high-end customers





www.ulferts.com.hk

DORMIRE

多眠樂

Retail of "Ulfenbo" products, targeting mid-range customers





www.ulfenbo.com.hk

at.home

Retail of various branded furniture, targeting mid-range customers

(3 POS)



www.athome.com.hk

Wholesale

Distribute mattresses and sofas through over 200 dealers, under self-owned brand, "*Ulfenbo*"



Special Projects

Mainly planning, design, procuring custom-made furniture installation for corporate customers



www.ulfertsintl.com



Competitive Advantages

Core Competitiveness



Strategic Retail Locations



Diversified Product Portfolio



Comprehensive Distribution Channel



Strong
Market Demand



Strong Brand Recognition



Excellent Customer Services



Proficient Management Team

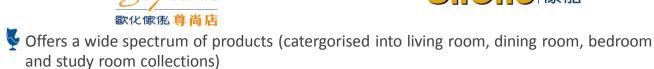


Proven
Track Record

Diversified Product Portfolio







Imported from different suppliers in Europe and Asia















Competitive Advantages

Diversified Product Portfolio

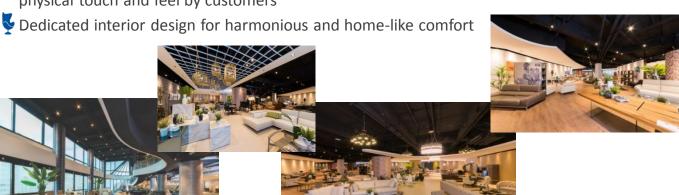




Excellent Customers Shopping Experience

"Ulferts Signature" and "Ulferts" showrooms are spacious, displaying full range of products for physical touch and feel by customers

Ulfenbo Adjustable Bed



Ulfenbo Sofa

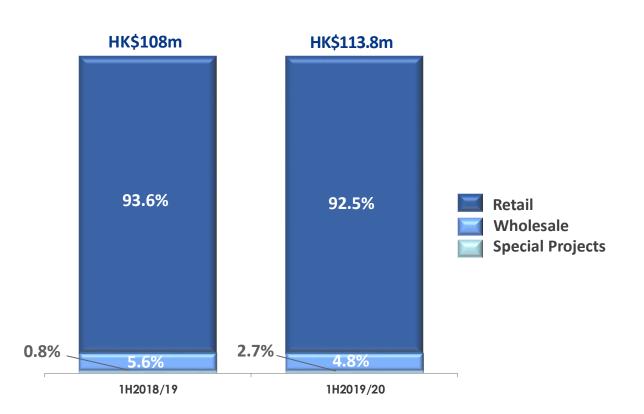


Financial Summary

Financial Review

HK\$'000	Year ended 31 March		Six months ended 30 September	
	FY 2017/18	FY 2018/19	1H 2018/19	1H 2019/20
Revenue	258,553	242,959	107,995	113,796
Retail	239,299	226,795	101,116	105,247
Wholesales & Special Projects	19,254	16,164	6,879	8,549
Gross Profit	163,922	152,264	68,276	69,344
Gross Profit Margin	63.4%	62.7%	63.2%	60.9%
Net (Loss) / Profit	8,477	(3,978)	(7,215)	(10,324)

Total Revenue Breakdown





www.ulfertsintl.com



Financial Summary

Retail Revenue Mix (By Retail Lines)

	1H 2018/19		1H 2019/20	
	(HK\$'000)	Mix (%)	(HK\$'000)	Mix (%)
Total Retail Sales	101,116	100.0	105,247	100.0
Ulferts / Ulferts Signature	82,917	82.0	82,859	78.7
Dormire/Ulfenbo	15,406	15.2	11,521	10.9
at · home	641	0.6	10,796	10.3
Others	2,152	2.2	71	0.1

Cost Analysis

% of Total Revenue	1H 2018/19	1H 2019/20
Store Rents	25.3%	29.3%
Store Staff Cost	12.6%	13.3%
Office Staff Cost	7.9%	7.5%
Advertising and Promotion Expenses	4.8%	3.5%

Key Balance Sheet Items

	@31 March 2019	@30 Sep 2019
Cash on Hand and Time Deposits (HK\$'000)	59,469	55,400
Bank Borrowings (HK\$'000)	4,002	5,904
Gearing Ratio (Debts/Total Equity)	3.6%	5.9%
Inventory (HK\$'000)	46,326	48,354
Stock Turnover (Days)	182	195





Retail Network

Comprehensive Retail Sales Channels



1) 275 Chatham Road North, Hung Hom





- 1) Telford Plaza, Kowloon Bay
- 2) HomeSquare, Shatin
- Park Towers, Tin Hau 3)
- 4) Whampoa Garden, Hung Hom
- 5) Yuen Long Landmark, Yuen Long
- 6) Hong On Street, Kornhill





- 1) Discovery Park, Tsuen Wan
- 2) HomeSquare, Shatin
- 3) Lee Garden, Causeway Bay
- 4) MegaBox, Kowloon Bay



Total POS as of 30 Sep 2019: 20 Total POS as of 29 Nov 2019: 21







Size: $\approx 510-1,190 \text{ ft}^2$

- FitFort, North Point 1)
- 2) Amoy Plaza, Kowloon Bay
- 3) Wo Che Plaza, Shatin
- MCP Central, Tseung Kwan O 4)
- KOLOUR, Tsuen Wan 5)
- 6) Temple Mall South, Wong Tai Sin
- 7) Homantin Plaza, Ho Man Tin
- 8) Tin Chak Shopping Centre, Tin Shui Wai
- 9) *Dragon Centre, Sham Shui PO
- 10) *Domain, Yau Tong



Opened in 1H2019/20 Opened in 2H2019/20

*Representing a sales counter in Sincere Department Store



Future Strategies

Medium-term Prospects



Gain market exposure by segment differentiation

High-end





Strives to solidify its presence in the sector by offering luxurious furniture products and masterpieces







Continues to open specialty stores or department store counters for gaining market share



y Undertake brand building campaigns for <mark>-Ulfenboo</mark>



products

Look for potential store expansion, as well as enhancing the online sales platform

Store Opening Plan in FY2019/20

	Opening Date	Shop Address	
1	22 Jun 2019	Shop No. 124, 1/F, Tin Chak Shopping Centre, Tin Shui Wai, N.T.	
2	4 Oct 2019	at-home Unit 29-30, Level 2, MegaBox, 38 Wang Chiu Road, Kowloon Bay	

Diversified Marketing Strategies



Printed ads on newspapers and magazines

S Outdoor billboards

Signages on public transport

Pop-up exhibitions





🦶 Joint promotions and reward programmes with banks and other renowned institutions

Periodic discounts such as seasonal sale, Ullers annual sale and stock clearance sale



















Other Information

Shareholding Structure



Awards



Excellent Service Star 2018 Service & Courtesy Award ang Kong Retail Management Association

Hong Kong Retail Management Association 2018





神秘願客計劃 MISTERY SHOPKING MICHANIAN

Service Category Leaders
(Furniture & Home Accessories Category)
Quarterly Service Leaders

Mystery Shopper Programme of Hong Kong Retail Management Association April —June 2019 July — September 2019



Market Leadership Award in Furniture Retail 2018/2019
Hong Kong Institute of Marketing

Hong Kong Institute of Marketing April 2019



Triple Crown Winner Hong Kong Institute of Marketing April 2019

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